



Avery Dennison UK

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Avery® Design & Print Online Frequently Asked Questions

General Information Questions

Q: What is Avery Design & Print Online?

A: Avery Design & Print Online allows you to design, personalize and print your favorite Avery products directly from the Web in a few easy steps. No Avery software download is necessary.

Q: What software is required?

A: Adobe® Reader version 5.01 or higher and Adobe FlashPlayer 8 is required. Download the latest versions for free from the Adobe Web site: adobe.com/products/acrobat/readstep2.html

Design & Graphic Questions

Q: I want to use my own graphic on my design. Can I import my graphic?

A: Yes. If you chose a design with a graphic, click Import Your Own or From File in the graphic area, select the JPG or BMP graphic from your hard drive or disc and click OK. Your graphic will instantly appear. The size of the graphic will automatically be scaled to fit the design you have selected.

Printing Questions

Q: How do I print a project on Avery Design & Print Online?

A: To print a project on Avery Design & Print Online, you must first have Adobe Reader 5.01 or later installed on your computer. Download the latest version for free from the Adobe Web site: adobe.com/products/acrobat/readstep2.html OR visit avery.com/print and select the link to download Adobe Reader. When ready to print, click Next until you reach the Print Your Project page. Review the printing and formatting tips included with your product first. Then read the easy online instructions on the Print Your Project page to guide you through each printing step. If your design does not appear to fit within the lines of your product, see I'm having problems with printing on Avery Design & Print Online.



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Q: Can I save my design and make changes to it later?

A: Yes, you can save your design, and re-open and edit it later in Avery Design & Print Online. Click the Next button until you reach the Save Your Avery Project page. Click the Save Your Project button (not available for Mac or older versions of Internet Explorer).

- The File Download dialog box appears.
- Click Save.
- In the Save As dialog box, name the file. Make a note of where the file is saved to so that you can find it in the future.
- Click Save.
- A reusable version of your design is now saved to your local hard drive.

When returning to Avery Design & Print Online, click the **SAVED PROJECT** button on the Start page. You can now open your saved design and edit it in Avery Design & Print Online.

Q: I'm having problems with printing on Avery Design & Print Online. How can I get my project to print correctly?

A: If your project did not print within the label, card or sheet, follow the instructions below:

- Adobe Reader 5: Page Scaling should be set to None. The Auto-Rotate and Center and Choose Paper Source by PDF page size options should be unchecked.
- If your project still does not print within the lines, click the Troubleshooting button on the Print Your Project page. This will take you to the Troubleshooting page, where you can reposition the vertical and horizontal printing margins of your project. Before repositioning, print your project on plain paper first and compare it to your product to determine how much repositioning is needed.
- When you have entered in the proper margins, reprint on plain paper and compare it to your product sheet. You should not need to reposition again, since this information is saved on your computer and used each time you return to Avery Design & Print Online.



If you need further assistance, please call Avery Dennison UK
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